

Personal Property Assistance

FEMA can help eligible survivors repair or replace appliances, clothing, furniture, computers, essential tools, and accessibility-related items damaged by a disaster.

What is changing?

Based on feedback received from disaster survivors, impacted communities, and stakeholders, FEMA made changes to Individual Assistance to cut red tape and expand eligibility to reach more people and help them build back stronger. These changes apply to disasters declared on or after March 22, 2024. reach more people and help them build back stronger.

The following information explains what assistance from FEMA is available to repair or replace personal property.

What is Personal Property Assistance?

Personal Property Assistance is money to help repair or replace items inside your home that you need for daily living.

Who can get Personal Property Assistance?

You may get Personal Property Assistance if:

- You or someone in your household is a U.S. citizen, non-citizen national, or qualified non-citizen,
- FEMA can confirm your identity,
- You live in your home most of the year, and your home is in a declared disaster area,
- A FEMA inspection or documents you send confirm that your personal property was damaged, and you don't have other items that you can still use for daily living, and
- You don't have insurance, or your insurance doesn't cover the item.

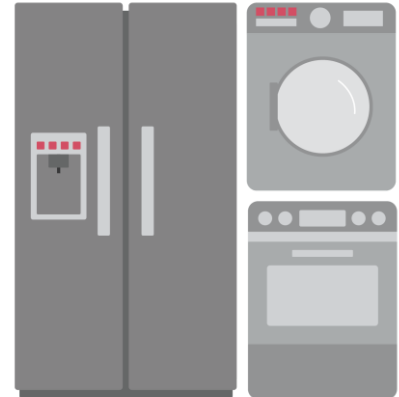


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Which kinds of personal property can FEMA help with?

Personal Property Assistance can help repair or replace the following:

- Household appliances, like a refrigerator, washing machine, etc.
- Bedroom, kitchen, bathroom, and living room furniture.
- Household computer.
- Uniforms, books, computers, tools, and other items your household needs because your work or school requires the items.
- Wheelchairs, communication aids, and other items needed for daily living by a member of the household with a disability. Money you get for these items doesn't count towards the maximum amount of Other Needs Assistance you can receive.



How can I get help with items I need for school or work?

FEMA will send a letter explaining which documents you need to send if a member of your household needs help to repair or replace uniforms, books, computers, tools, and other items required by your work or school. If you have questions or need help, you can call the FEMA Helpline at 1-800-621-3362.

What if I'm self-employed?

FEMA can help with uniforms, books, computers, tools, and other items you need for self-employment. FEMA will send a letter explaining which documents you need to send, including tax documents that show you are self-employed. If you have questions, you can call the FEMA Helpline at 1-800-621-3362.

I don't agree with FEMA's decision. How can I appeal?

If you don't agree with FEMA's decision, you can appeal by showing why you need FEMA assistance. The decision letter you get from FEMA will have more information about the types of documents you should send.

You may use an optional Appeal Request form, which is included in the decision letter you receive from FEMA. You can also choose to write and sign a letter to send with your documents to help FEMA understand why you need help.

How can I send documents?

You can send supporting documents to FEMA by:

- Uploading to your disaster assistance account at DisasterAssistance.gov.
- Mailing to FEMA, P.O. Box 10055, Hyattsville, MD 20782-8055.
- Faxing to 1-800-827-8112.
- Visiting a Disaster Recovery Center, if available.